



Curtin University

STUDENT SUCCESS GUIDE

BROUGHT TO YOU BY:

**STUDENT SUCCESS
ADVISORS**



WELCOME FROM VICE-CHANCELLOR PROFESSOR HARLENE HAYNE

Welcome to Curtin!

I wanted to take this opportunity to say hello and to warmly welcome you to the Curtin University community. We are honoured that you have decided to study with us.

This marks the beginning of your journey at Curtin—a journey that I guarantee will change your life forever. What happens here over the next few years will shape both your personal and professional future.

At Curtin, you will receive an education that will prepare you for an outstanding career. We are proud that our students enjoy the highest rate of employment in Western Australia. But in addition to what you will learn in the classroom, you can also participate in a wide range of co-curricular and extra-curricular activities. These activities will help you to meet new people, to learn about yourself, have fun and contribute to the community.

We want you to study hard, but we also want you to extend yourself in other ways. While you study at Curtin, continue with a sport you love or pick up a new one.

Join a club or volunteer your time to the wider community. Meet as many people as you can—including both academic and professional staff.

You will soon learn that studying at university is a collaborative process. Here at Curtin, we are committed to working with our Students as Partners. This way of working brings students and staff together to learn, to consult with one another, to collaborate and to drive change together.

Curtin is very proud and excited to have you here. I wish you all the very best for your studies and for participation in our wonderful range of co-curricular and extra-curricular activities.



PROFESSOR HARLENE HAYNE
VICE-CHANCELLOR
CURTIN UNIVERSITY



CAMPUS MAPS

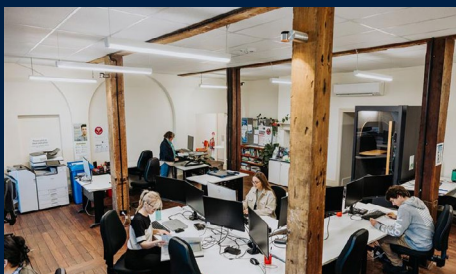
You can access online interactive maps of our Bentley, Perth City, and Kalgoorlie campuses, plus specialised maps for bicycle users or accessible campus routes.



properties.curtin.edu.au/visit-curtin/campus-maps/

REGIONAL UNIVERSITY STUDY HUBS

If you are a student studying online in rural, regional and remote Australia, Regional University Study Hubs (RUSH) can help you access higher education support without having to leave your community.

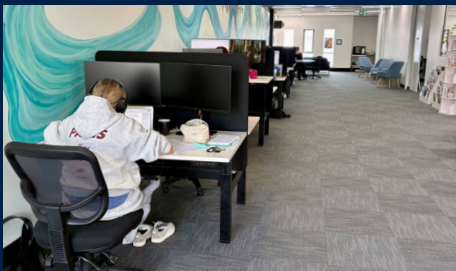


FIND OUT MORE

curtin.edu.au/study/campus-life/regional-study/

SUBURBAN UNIVERSITY STUDY HUBS

All students studying with an Australian tertiary institution can access Suburban University Study Hubs (SUSH). Facilities provided include study spaces, in-person administrative, academic skills and wellbeing support for students.



FIND OUT MORE

education.gov.au/suburban-university-study-hubs

GET TO KNOW COMMON UNI WORDS

Are you confused by all the university jargon? Look no further. This list translates uni-lingo into plain speaking.

TERM	DEFINITION
Academic Calendar	The academic calendar contains the dates for standard enrolment events, key study periods and holidays and is created up to three years in advance.
Academic Transcript	An academic transcript is an official record of your academic history, including all courses you have studied at Curtin, the completion date, and the award conferral date and number.
Canvas	Canvas is Curtin's new learning management system and acts as an online classroom for access to your unit content.
Census date	The census date is the last date to withdraw from your units without academic and financial penalty. Units withdrawn from prior to the census date will not appear on your Academic Transcript.
Commonwealth Supported Place (CSP)	A Commonwealth supported place (CSP) is a place in a course where part of your tuition is subsidised by the Australian government, so you pay a lower fee. CSPs are offered in undergraduate (Bachelor) courses and a select number of postgraduate courses.
Conditional status	Your academic status can be set to conditional if you have met one or more of the following criteria in the study period just ended: failed more than 50% of your units, Semester Weighted Average (SWA) of below 50, or failed a core unit.



HECS-HELP	HECS-HELP is a government loan that allows you to defer payment of the required student contribution for your tuition fees. Repayment is made once your salary meets or exceeds the minimum threshold. You must be enrolled in a Commonwealth supported place, meet the citizen and residency requirements and have an Australian tax file number.
Leave of absence	An approved break from study.
Lecture	A presentation that conveys critical information on a particular subject area. Lectures run from 50 minutes up to three hours.
OASIS	OASIS is your online student portal and provides access to all your administrative and study needs including enrolment details, your timetable, unit outlines, student email and Canvas
Prerequisite	A subject or unit you must complete before starting a course or taking a higher-level unit.
Student Guild	Representatives are elected every year to advocate on behalf of students to the university on important issues.
Terminated status	You are no longer allowed to continue in your current course due to not achieving satisfactory course progress.
Tutorials	Small discussion groups led by a tutor. It may involve weekly assessments, such as a presentation to the group, a written exercise or participation in group discussion.
Undergraduate study	Tertiary education that leads to your first qualification from a university, usually a bachelor degree.
Unit	A component of a course that covers one subject area in detail. A unit may comprise of lectures, tutorials, class presentations, group work, computer lab sessions, case studies, workplace assignments and exams.

STUDENT RIGHTS AND RESPONSIBILITIES

As a Curtin University student, you are part of the Curtin community and as such, you have rights and responsibilities.

Some relate to your work as a student, such as academic integrity and copyright. Others relate to your use of resources and the way you behave around other students.



curtin.edu.au/students/essentials/rights

THE STUDENT CHARTER

The Student Charter sets out the expectations and responsibilities of students and has been developed in partnership between the University and the Student Guild.

The Student Charter applies to all students of the University, regardless of the learning mode or location of their studies.

ACADEMIC INTEGRITY PROGRAM

All Curtin students are required to complete Curtin's Academic Integrity Program (AIP) within 14 days of the start of your first study period at Curtin. You'll learn about the concept of academic integrity, Curtin's values, and what Curtin expects of you as a member of this academic community.

RESPECTFUL RELATIONSHIPS

Respectful Relationships is a mandatory online program that addresses consent, relationships, support services and bystander interventions. You are required to complete the Respectful Relationships program within the first 4 weeks of your new course.

Curtin is committed to providing a safe and respectful working and learning environment for our community. Sexual assault and sexual harassment are unacceptable.



curtin.edu.au/students/personal-support/respectful-relationships

ADMIN ESSENTIALS

OASIS

OASIS is Curtin's online student portal and is the single access point to important student administration information, resources and services.

In OASIS you can complete student administration tasks, stay informed and be connected to your academic journey and your wider Curtin experience.



oasis.curtin.edu.au

CANVAS

Canvas is Curtin's learning management system and acts as an online classroom for access to your unit content. This is where you will find your learning materials, assessment information and submission links, grades, discussion and collaboration tools, and further resources.



curtin.edu.au/students/essentials/it/guides/canvas-help/

COMMUNICATIONS CENTRE

Curtin uses the Communications Centre within OASIS that is separate from your student email. It is an electronic message system designed for high priority communications and is there to replace official letters traditionally sent by post to students. It is your responsibility to check your Communications Centre messages at least once a week.



curtin.edu.au/students/essentials/it/studying-online/email-occ/



STUDENT EMAIL

Stay in touch with your study groups, teaching staff, and other university contacts as well as receive important info relating to your studies with your student email. Student email example: 12345678@student.curtin.edu.au



curtin.edu.au/students/essentials/it/guides/email/

WIFI ON CAMPUS

As a Curtin student you can connect to wi-fi all over our Perth and Kalgoorlie campuses, as well as some other university campuses.



curtin.edu.au/students/essentials/it/internet-computers-printing/wireless

SOFTWARE AVAILABLE

Curtin has a range of agreements to provide software to students for free including Microsoft Office and Adobe, or at a discounted price.



curtin.edu.au/students/essentials/it/software



CURTIN CONNECT

Curtin Connect is your hub for student service and support. The team can help with a range of enquiries throughout your time at Curtin, from course application to graduation and everything in between! You can submit a question online anytime, phone or drop into Curtin Connect during opening hours.



curtin.edu.au/students/connect

CURTIN CONNECT OPENING HOURS

Bentley Campus - Curtin Connect, Building 102

8:30 am to 4:30 pm AWST (Tuesday from 9:30 am), Monday to Friday.





ORIENTATION

Orientation is your introduction to university, with events, workshops and activities to help you adjust to life as a Curtin student.

VISIT THE ORIENTATION WEBSITE

Access your Personalised Orientation Planner (POP), learn about what's on for O-Week, watch campus tours and more on the Orientation website.



curtin.edu.au/students/essentials/orientation/

GET ON TRACK WITH MY EXPERIENCE VIA OASIS

The checklist tab in OASIS features exciting tasks and opportunities to help get you started at Curtin. Track your progress and check off items as you prepare for your first semester.



oasis.curtin.edu.au/MyExperience

NEW TO CURTIN MENTORING

The New to Curtin Mentor Program (N2CM) provides new students with the opportunity to connect with experienced students in a similar area of study during Orientation and at events throughout the semester. Apply for a New to Curtin Mentor if you would like to opt-in to the program.



curtin.edu.au/students/experience/mentoring/new-to-curtin

**TO DO
CHECKLIST**

- ☐ **Activate your student OASIS account**
- ☐ **Access your student email account**
- ☐ **Register for classes and plan your timetable**
- ☐ **Order your student ID card**
- ☐ **Build your Personalised Orientation Planner**
- ☐ **Access your unit outlines**
- ☐ **Learn how to use Canvas**
- ☐ **View the Academic Calendar for important dates**
- ☐ **Complete the Academic Integrity Program**
- ☐ **Complete the Respectful Relationships module**

GETTING TO CAMPUS

Get prepared and plan your journey to campus! Curtin campuses are accessible in a variety of ways, including: walking, bicycle, car and public transport



properties.curtin.edu.au/getting-here

TRAVEL CONCESSION SMARTRIDER

Full-time Curtin students are entitled to a Tertiary SmartRider card. Full-time enrolment is a minimum of 75 credits in a half-year period. The card gives you concessional fares on TransPerth (or TransGoldfields) buses, trains and ferries.



curtin.edu.au/students/essentials/student-details-and-id/travel-concession

PARKING

If you plan to drive to the Perth campus, there are a number of ways you can pay for parking, including CellOPark, our pay-as-you-go (PAYG) parking system.



properties.curtin.edu.au/getting-here/parking/cellopark

CYCLING TO CAMPUS

There's a fantastic network of shared paths in and around the university to make it safe for you to cycle and a wide selection of places to park your bike while you're on campus. Students must register in advance to gain access once you have received your student ID card.



properties.curtin.edu.au/getting-here/cycling



STUDENT SUCCESS ADVISORS

Student Success Advisors offer personalised guidance and support to help students navigate the challenges of their university experience, fostering a smoother transition into academic and university life.

WHY MIGHT I WANT TO SPEAK WITH A STUDENT SUCCESS ADVISOR?:

You are encouraged to contact your Student Success Advisor at any time, but especially if you:

- Have an equity background and would like a safe space to find out and access support services available to you.
- Would like support in relation to your studies, unit progress or just to talk about your general experience at uni.
- Need guidance in mapping your goals, creating action plans or exploring opportunities to enhance your journey at Curtin.
- Are struggling with your studies or failing your assessments and don't know what to do about it or just looking for study tips and advice.
- Need help understanding uni jargon and 'How-To's' like; how to ask for an extension, or what to do if unexpected circumstances are impacting your study, including personal matters and challenges outside of uni.

HOW DO I CONNECT WITH MY ADVISOR?

You can contact our team or book in a one on one appointment at our website.

Visit: curtin.info/sssa



STUDY SUPPORT

Access online resources, modules, workshops, study sessions and academic mentors to develop your study skills.



curtin.edu.au/students/study-support

THE LIBRARY

Discover the Library's print and electronic resources including books, journal articles and more in the catalogue.

UNISKILLS

UniSkills is a suite of online guides containing tips, resources and interactive activities to help you improve a range of study-related skills, including research and writing assessments, referencing and digital skills.

LIBRARY WORKSHOPS

You can access Library workshops on the Perth campus and online, covering a range of topics including assignment writing, presentations, dealing with exams, avoiding plagiarism and more. Look out for online study sessions to connect with peers.

UNIPASS

UniPASS is a free program of study sessions designed to help you maximise your grades for demanding units, strengthen your study skills and make connections with like-minded students. Available for selected units, UniPASS provides informal yet well-planned weekly group sessions, in-person and online.

PEER ACADEMIC MENTORING

Peer Academic Mentors (PAMs) are current Curtin students from a variety of disciplines and backgrounds. They are acing their studies, and can provide you with tips and advice to excel in yours too. Students across all faculties and campuses (including OUA) can access one-to-one academic support, in-person or online.

FACULTY-BASED ACADEMIC DEVELOPMENT PROGRAMS

These programs are designed and delivered by individual faculties to provide targeted academic support specific to your field of study. Each faculty offers unique initiatives tailored to their disciplines, such as specialised workshops, mentoring, and resources that enhance your learning experience.

PERSONAL SUPPORT

At Curtin, you can surround yourself with a wide range of support services available to help you navigate university life.



curtin.edu.au/students/personal-support

STUDENT WELLBEING ADVISORY SERVICE

Navigate student life with help from one of our student wellbeing advisors. Wellbeing advisors listen without judgement to any issues you feel are affecting your sense of wellbeing, and can provide free and confidential on-the-spot support or refer you to the right service for your needs.

PSYCHOLOGICAL AND COUNSELLING SERVICES

Work through mental health concerns with one of our highly qualified and experienced counsellors. This service provides confidential short-term therapy in one-on-one and group therapy settings.

DISABILITY AND ACCESSIBILITY SUPPORT

If you have a disability or medical condition, our AccessAbility team is here to support you. Register for disability and accessibility support to access a range of services, facilities, and mobility assistance options to help you succeed in your studies.

You can apply for a Curtin Access Plan (CAP), which outlines reasonable adjustments recommended for a student with a physical or mental health condition, disability or a carer of a person with disability to enable equitable access to your studies and assessments.

FINANCIAL ADVICE

If you are dealing with issues of a financial nature, advice and support are available through Curtin Social Workers and the Student Guild.

FAITH AND RELIGION

There are a range of faith services and facilities available on and around campus, including visiting chaplains, multi-faith rooms, student clubs and societies, and religious events for a range of faiths and denominations. Alternative arrangements can also be organised for examinations, assessments, graduations and some other events based on religious reasons.

HEALTH SERVICES

You can see a doctor or nurse for a range of medical services, including general medicine, vaccinations, health screenings and workers compensation at our practice in Building 109 at the Bentley Campus.



Balancing work, life, and study can be a challenge, but it is essential for your wellbeing and success. Having this balance can help you reduce stress, avoid burnout and increase your efficiency across all areas of your life.

1. SET PRIORITIES

Decide what is the most important to you and prioritise your time accordingly. This could mean setting aside time for family, exercise or personal interests. It's important to remember that spending time on things you love is just as important as your work and study.

2. CREATE A SCHEDULE

Having a schedule can help you manage your time more effectively and ensure that you make time for things that matter most to you. Creating a schedule will also help you in reducing stress, keep track of your deadlines and allow you to keep the big picture in sight.

3. TAKE BREAKS

Taking breaks can help you recharge and avoid burnout. Make time for personal interests - this helps to increase your focus when you return to work or study, which then improves productivity.

4. LEARN TO SAY NO

It's important to set boundaries and learn to say no when you need to. This can help you avoid overcommitting and reduce stress.

5. SEEK SUPPORT

Balancing work, life and study can be challenging, but you don't have to do it alone. Consider seeking support from friends, family or our wellbeing services on campus.



CRISIS SUPPORT

If you are in immediate danger or require urgent medical attention, call emergency services on 000 (0 000 from any campus phone).

Curtin Safer Community Team	Curtin incidents and emergencies, security escort services and mechanical assistance	+61 8 9266 4444
WA Mental Health Emergency Response Line	24-hour telephone service for people in Western Australia experiencing a mental health crisis	Metro: 1300 555 788 Peel: 1800 676 822 Rural Link: 1800 552 002 Text Telephone: 1800 720 101
Lifeline	Urgent support for people experiencing emotional distress	13 11 14
Kids Helpline	For young people up to age 25 to speak with someone urgently for support	1800 551 800
Beyond Blue	Information and support for anxiety and depression	1300 224 636
Suicide Call Back Service	Nationwide service providing phone and online counselling to people affected by suicide	1300 659 467
National Domestic Family and Sexual Violence Counselling Service	Domestic, family and sexual violence counselling, information and support service	1800 RESPECT
National Alcohol and Other Drug Hotline	Provides confidential support for people struggling with addiction	1800 737 732

SAFEZONE APP



Keep in direct contact with our Curtin Safer Community Team through SafeZone, a free smartphone app. If you have an emergency or require first aid, it's the easiest, quickest and safest method of alerting us to your whereabouts and needs on campus.

properties.curtin.edu.au/campus-safety/safezone

INTERNATIONAL STUDENT SUPPORT

There's a lot to learn aside from your studies, like navigating your way around a new city, making friends and supporting yourself while you're living away from home.

GUILD INTERNATIONAL STUDENTS COMMITTEE

International students, you're in safe hands! The ISC President is responsible for advocating for all international students in areas of academic, welfare and cultural support. Email: isc.president@guild.curtin.edu.au



guild.curtin.edu.au/theguild/representatives/isc/

MANAGING YOUR VISA AND REQUIREMENTS

Check out our handy guide which outlines everything you need to know about your enrolment, visa, work rights and health cover, while in studying in Australia as an international student.

curtin.edu.au/students/personal-support/international/enrolment-visas/



LIVING IN PERTH

StudyPerth have a range of resources to help you get acquainted with living and studying in Perth.

studypertth.com.au



ACCOMMODATION SUPPORT

Curtin's Accommodation Coaches are available online to help you with your search for accommodation.

curtin.edu.au/study/campus-life/accommodation/



HELP WITH SPEAKING ENGLISH

The CHATs program, held in Perth and Kalgoorlie, is designed to assist International students develop English skills through fun, conversation-based activities.

<https://www.curtin.edu.au/students/study-support/skills/>



INDIGENOUS STUDENT SUPPORT

If you're of Aboriginal and/or Torres Strait Islander descent, you can access a range of support services that will provide culturally-appropriate assistance and help you settle in and succeed at Curtin.

CENTRE FOR ABORIGINAL STUDIES

Centre for Aboriginal Studies (CAS) runs Indigenous-focused courses and research at Curtin, but the Centre is also a base on campus for all Aboriginal and/or Torres Strait Islander students.

No matter which faculty you're studying with, you can drop by CAS to get support, socialise, attend events, and use the computer lab and common room. CAS is located at Curtin Bentley in Building 211.

ACADEMIC TUTORING

The Centre for Aboriginal Studies runs the Indigenous Tutorial Assistance Scheme (ITAS). This is a free student-driven tutoring program, available to all Indigenous Australian students, to help you with your study and prepare for your assignments.

COUNSELLING SERVICES

If you experience personal issues during your studies, you can see an Aboriginal psychologist for free at Curtin. Curtin's Aboriginal psychologist works out of both the counselling offices and CAS.

SCHOLARSHIPS

There's a range of scholarships available for Indigenous students. Sign up to receive alerts for scholarships suited to you.

ABSTUDY FINANCIAL SUPPORT

As an Indigenous student, you may be eligible for ABSTUDY payments from the government to help support you while you study.

SCAN THE QR FOR SUPPORTS AVAILABLE



curtin.edu.au/students/personal-support/aboriginal-and-torres-strait-islander-students/

THE ARCADE



A place for student connection, relaxation, fun and creativity, The Arcade is a central lounge on the Bentley campus that welcomes all students. Get amongst the fun by dropping by B103.

DAYS, HOURS & LOCATION:

Monday – Friday during Semester
9am – 4pm
B103 (Bentley Campus)

Have enquiries? Reach out to our team via: arcade@curtin.edu.au

CURTIN STUDENT GUILD



The Curtin Student Guild is run by students, for students. All Curtin students are automatically members of the Curtin Student Guild, which gives you access to discounts, clubs, events, entertainment, giveaways and more. The Guild student representatives are voted in by you, the students, so don't be a stranger, get in touch with your representatives. The Guild also runs Student Assist, an unbiased and confidential support and advocacy service for students. Reach out if you need support.



guild.curtin.edu.au

CAREER SUPPORT

Curtin Careers has a range of services and support available to help you achieve your goals.



curtin.edu.au/students/personal-support/career-advice

DEVELOP YOUR SKILLS

The Curtin Careers team can help with expanding your skillset through volunteering, developing your interview skills and writing job applications.

EARN WHILE YOU LEARN

With a diverse range of employment opportunities in various departments at Curtin, Earn While You Learn allows you to secure paid work that fits around your classes and study load. Use Curtin's online jobs portal, UniHub, to search.

ABORIGINAL STUDENT PLACEMENT PROGRAM

Curtin's Aboriginal Student Placement Program (ASPP) is a free program, aimed at assisting Aboriginal and Torres Strait Islander Curtin students to gain paid on-campus employment.

DISABILITY EMPLOYMENT SUPPORT

There is a range of support available to help students with disability and health conditions connect to career development programs and employment opportunities.



YOUR GUIDE TO STUDENT LIFE

Learn how to get involved with events and activities to make the most of your time at Curtin!

READ OASIS NEWS

Stay on top of our student news cycle to discover student opportunities, join focus groups, participate in research, filming, surveys and more!

oasis.curtin.edu.au

DISCOVER UNIHUB

Activate your account to search for events, job opportunities and career resources.

unihub.curtin.edu.au/students

SPORTS & REC

Curtin Stadium has social sport, gym memberships, clubs and free programs for Curtin students.

www.curtin.edu.au/sport/

VISIT THE ARCADE

The Arcade is a central lounge at Bentley B103 that welcomes all students.

arcade@curtin.edu.au

EXPLORE OASIS 'CAMPUS'

An OASIS tab where you can find academic, extracurricular and fun events to dive into. You can even save events to come back to them later!

oasis.curtin.edu.au/CampusLife

VISIT THE CURRENT STUDENTS WEBSITE

Learn more about all the mentoring and volunteering initiatives on offer, career and leadership programs you can get involved with and more!

curtin.edu.au/students

MAKERSPACE

The Makerspace is a safe and supportive environment for experimentation and playful learning using a range of high-tech and low-tech tools, equipment and materials.

makerspace.library.curtin.edu.au/

CONNECT WITH US ON SOCIAL MEDIA!

FOR ALL THINGS STUDENT LIFE

 @curtinlifeaustralia

 /@curtinlifeaustralia

FOR FOOD TRUCKS AND CAMPUS ACTIVATIONS

 @explorecurtin

 /@explorecurtin



VOLUNTEERING

Curtin Volunteers! provides leadership opportunities to enhance your student experience while benefiting the wider community.



curtin.edu.au/students/experience/volunteering

GLOBAL OPPORTUNITIES

Curtin's GoGlobal have a program to suit your needs, with internships, exchange programs and study tours across the globe.



curtin.edu.au/students/experience/global

STUDENTS AS PARTNERS

Students as Partners is a way of working that brings staff and students into decision-making at the university through shared governance, design, delivery, and evaluation processes. Opt into the program if you would like to contribute and be an agent of change.



curtin.edu.au/students/experience/students-as-partners/



STUDENT SUCCESS ADVISORS
